



Date: 10 March 2014

Ref No: 41/2014

Service Hotline

Information Delivery Portal (IDP) – Feedback to users connecting via HTTPS connection protocol

Further to Service Hotline 40/2014 issued on 5 March 2014, we would like to advise clients that the technical issue has been resolved and the service has been restored. Clients can now connect to IDP via the **HTTPS connection protocol**. If you are still experiencing an issue please contact Customer Support so we can assist you.

Again we apologize for any inconvenience this may have caused you and your clients and appreciate your patience in this regard.

Markets / Service (s):

- Information Delivery Portal (IDP)

Environment(s):

- Production

Additional Information:

Contact:

For further information please contact Customer Support:

011 520 7777 or email
Customersupport@jse.co.za